Space and delivery

Check the site, measure the delivery route and gather the details for your quote.

01 Check the proposed base

Mark out the model’s external footprint, the clearance for doors or covers and the space needed to reach the heater and other components. For a hot tub, allow for its full weight, including water and people. Have the load capacity of terraces and raised structures checked before ordering.

02 Plan delivery and unloading

Note the postcode, where the vehicle can stop and the narrowest point between there and the final position. Mention gates, steps, slopes, turns and overhead obstacles. For a bulky item, agree how it will be unloaded, who will receive it and who will move it into place.

Delivery is kerbside unless otherwise agreed. Collection in Sambuca Pistoiese is arranged by appointment. Tell us which option you prefer when asking for a quote.

03 What to include in the quote request

Include the model or configuration you are considering, your preferred capacity and the postcode. Add dimensions, access details, preferred delivery method and questions about what is included, compatibility or timing. If a price is indicative or on request, ask what the quote includes.

Your checklist

Space and delivery

- [ ] **Location, postcode and unloading point**
- [ ] **Site dimensions and clearance around the model**
- [ ] **Width and height of the narrowest passage**
- [ ] **Load check if placing it on a raised structure**

Project notes

Planning guide. For siting, connections and use, consult the specification and manual for the model you choose. Ask qualified professionals to carry out technical checks.

References

Peikko Bilbo | Peikko Bilbo · 25 kW